



General Conditions and information Alexander Hotel

Check in

Every day our housekeeping department tries to have to rooms ready by 02.00 p.m. at the latest. You are therefore welcome to take possession of your room that time onwards. If you arrive earlier and your room is not ready yet, our concierge will be happy to store your luggage for you.

Check out

We kindly ask you to vacate your room before 11.00 a.m. If you wish to remain in your room longer, please inform for the possibilities at the Front Office.

Payment

When you check out you must pay the invoice of your stay. If you plan to check out before 07:00 pm, we ask you to pay the invoice the evening before departure

Parking

The Alexander Hotel provides ample parking space outside (no costs) and in our own garage. The price for a space in our garage is € 10,00 per night.

Conditions Packages

- Rates are based on double occupancy of a room
- Offers and packages are subject to availability
- Only a limited amount of rooms are available for offers and packages per day
- Extension nights for our packages can only be reserved by phone

Extra person in your room

Upon request, an extra third person can sleep in your room. A limited amount of rooms are available.

Cot

The extra charge for a cot is € 20,00 per night.

City tax

In accordance with municipal provisions € 2,15 in city tax is charged per person, per night.

Pet policy

Unfortunately, pets are not allowed in our hotel.

General Cancellation Policy

Free cancellation is possible until 2 days before arrival.

If cancelled later or if you do not show up (no-show), 100% of the total amount of the reservation will be charged.

**Deposit**

No deposit will be charged except for a non-refundable reservation.

Conditions Non Refundable

Once you have made a reservation, the total amount of the reservation, including city tax, will be charged on your credit card. In case of cancellation, modification or if you do not show up (no-show), the total amount of the reservation is not refundable.